



Safety Recall Notice

Dear Customer:

This **Safety Recall Notice** is sent to you in accordance with the requirements of National Traffic and Motor Vehicle Safety Act in the United States and the Canadian Motor Vehicle Safety Act in Canada and is important for your safety.

Reason for This Recall

Thor Motor Coach (TMC) decided that a defect which relates to motor vehicle safety exists in the Four Winds, Four Winds Siesta, Four Winds 5000, Chateau, Chateau Citation, Chateau Sport, and Freedom Elite models of motor homes.

In all of the motorhomes subject to this recall campaign, the wiring for the oxygen (O2) sensor that connects to the catalytic converter may not be properly secured. When not secured, wiring can fall onto the exhaust; melt and short out causing a check engine light (CEL) and in some cases will cause the engine to shut down while driving. If the engine were to shut down while driving, there is a potential for property damage, personal injury or death.

What We Will Do

TMC will secure the O2 sensor by installing an additional fastener to the existing clamp. This defect will be corrected by TMC at no expense to you, the owner.

What You Should Do

You are to contact the nearest TMC dealer or repair facility to schedule an immediate installation of the heat shield.

If you have questions concerning this recall or if you need any assistance such as locating a TMC authorized dealer or repair facility, please contact the **TMC Warranty/Service Department** by mail at TMC, P.O. Box 1486, Elkhart, IN 46515-1486, **or** by phone at 877-500-1020.

If you had appropriate repairs completed prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from TMC by contacting the **TMC Warranty/Service Department**.

Notifications

We have notified the National Highway Traffic Safety Administration of this recall and the procedures involved. Should TMC fail or be unable to correct the defect without charge, you may write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to lessee within 10 days.

We are sorry to cause this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our travel trailers.

Sincerely,

A handwritten signature in cursive script that reads "Janae M. Kurtz". The ink is dark and the signature is fluid.

Janae' Kurtz
Director of Customer Service

Re: NHTSA Recall No. 11V-178
Transport Canada Recall No. 2011 - 117